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Mr. Norman Delson
Delson Computers
1033 Kingswood Dr
Charleston, SC 29412

Dear Norm,

Thank you, thank you Thank you! You are a wizard. I am a borderline illiterate when it comes to computers. I was considering either purchasing a new computer or just taking the old one out to the woods and shooting it.

It was extremely slow and with your checks, located 5 virus' that were somehow missed by 2 top name brand anti-virus programs I'm currently using. Before, I was frustrated and on the verge of tears. Then you came to the rescue. You were very patient, dealt with the situation and stuck with us until the problem was solved and to my amazement did this all long distance and for a very reasonable rate.

My computer is faster than it has ever been, and you showed me the value of not cluttering up files with thousands unnecessary docs.

We are beyond pleased, we are thrilled and we will recommend you to our friends and business partners in Pennsylvania and South Carolina.

Your appreciative new customer!

Ron Girsch, President
Infomax Inc